



# Product Governance Review

## Fair Value Assessment – Commercial Property

# FVA Outcome: Commercial Property

## Key findings

### Product Overview

This product review comprises the following products:

- Commercial Property Owners
- Commercial Combined

See detailed Target Market Statement for detail on the range of customers the product is designed for as well as the groups of customers for whom the product is not appropriate and will not provide the intended value.

### Date Fair Value assessment completed

2023

### Fair Value Assessment Outcome

The outcome of the review shows the product delivers value. This product will therefore be monitored as per BAU and reviewed again in 12 months as per [PROD 4.2.34](#) requirement to undertake regular product reviews. There is no action required from distributors at this time.

A summary of why we concluded this product is delivering value is set out below:

- **Low cancellation frequency**
- **Low claims repudiation rate** and **low claims complaints % of total claims**
- **1 year Gross loss ratio (GLR)** is relatively on the low side but as the product matures value is demonstrated

Our approach to this product review has utilised data and MI readily available to AXA XL. As a distributor, you may wish to consider metrics you hold in conjunction with this assessment.

On conducting your own review, where issues are identified that are not identified within this review, please notify us so we can consider the impact on the product in our capacity as carrier.

### Other factors which may be relevant to distributors

n/a